

We're excited to bring you the latest UPDATES, INSIGHTS, and INDUSTRY news. As a trusted leader in freight solutions, this newsletter is designed to keep you informed and connected. Whether you're a long-time partner or new to the PBT family, we're committed to keeping you up to speed on how we're innovating, moving forward, and delivering a better tomorrow. We thank you for being part of the PBT journey.

Since 1972, PBT has been a cornerstone of New Zealand's freight industry. What began with a single '64 Bedford truck has grown into a nationwide express freight network trusted by Kiwi businesses for over five decades. Our story is one of hard work, innovation, and unwavering dedication to our customers.

As we turn the page with the sale of our courier business to NZ Post, we want to make one thing clear: **PBT IS HERE TO STAY**. Our commitment to delivering excellence in freight services is stronger than ever.

To our loyal customers, hardworking team, and the countless businesses that trust us to deliver: thank you for being **Pretty Bloody Terrific**.

A Message From Our CEO

Welcome to 2025 and this new edition of our customer newsletter. I hope you were able to find time over the holiday period to connect with family and friends and recharge for the year ahead. From our daily network volumes, we can see that things are quickly getting back to normal.

After a challenging 12–18 months, we are increasingly confident about an improved business environment heading into 2025. Many of our customers are also more optimistic now than in recent years, and we welcome a number of new customers to the PBT Express Freight Network as the new year gets underway.

We have largely completed the reshaping of our business following the recent sale of our courier business to NZ Post. We will continue to be here for you as New Zealand's leading Express Freight Network. Our freight network covers the length and breadth of the country. Additionally, we have expanded the scale of our domestic logistics and container cartage services throughout the network.

We continue to face disruptions, uncertainty, and cost pressures – such as the current SH1 (Desert Road) and Rail (AKL–HLZ) outages, as well as uncertainty on the Cook Strait. Unfortunately, we've become used to these challenges and accept that it's PBT's job to work around them to keep your supply chains running smoothly.

I'm proud of the effort the PBT team puts in every day to deliver great service to our customers despite such challenges.

We look forward to continuing to support your business in 2025 and beyond.

Best Regards,



DAVE LOVEGROVE
Executive Director - PBT Group

Industry Updates

Did You Know? Monitor Your Shipments Effortlessly with PBTOne Containers!

Stay in control of your Full Container Load (FCL) movements with PBTOne Containers, your gateway to smarter logistics. With PBTOne Containers, you gain the visibility and tools to streamline your logistics and stay ahead.

[Get Started with PBTOne Containers Today!](#)

[Want to know more? Click here to get in touch](#)

Real-Time Shipment Tracking: Monitor your FCL containers anytime, anywhere.

Easy Booking Options: Use our intuitive **online job booking portal** to schedule and manage shipments.

Seamless System Integration: Enhance efficiency with **EDI integration** tailored to your business needs.



Introducing Awhi: Your 24/7 Customer Support Chatbot.

In November 2024, we launched our new chatbot, Awhi, in collaboration with One NZ. Awhi can be found on the bottom right of our website, providing 24/7 FAQ assistance. We're committed to enhancing customer support and relationship management, and Awhi plays a key role in streamlining this process. Click below to be redirected to our website.

[Ask Awhi](#)

Major Road Closure: Tūrangi to Waiouru (Desert Road).

State Highway 1 between Tūrangi and Waiouru, including the Desert Road, will close from 5:00 AM on Monday, 13th January, for about two months. This is for a major maintenance project to improve road safety and durability, involving 16km of reconstruction, drainage upgrades, shoulder clearing, and replacing the Mangatoetoenui Bridge deck. Detour will add 45 minutes to the current journey time.

[Read More](#)



Important A&O VBS Changes

Please follow the link to stay updated on the latest PBT Freight Collection Changes for Air & Ocean Bell Ave, Auckland.

[Learn More](#)

Sustainability Updates

We believe that we have a role we can play in protecting our environment, and we've made it our duty to continuously improve and increase our efforts towards environmental sustainability. We are enthusiastic about the improvements that are put in place within our entire network, all to deliver a better tomorrow.

The largest depots in Auckland and Hamilton, which account for 37% of our national footprint, are certified as 4-star Green Star buildings by the New Zealand Green Building Council.

We are also currently in the process of converting our motor vehicle fleet from petrol to hybrid, with completion set to be March 2025 using the latest technology available in Hybrid Toyota petrol and diesel vehicles.

In addition, 90% of PBT's electricity now comes from renewable sources, with eight sites powered by Ecotricity's 100% renewable energy.

By March 2025, the conversion of all forklifts from diesel to electric will be complete, removing over 1,000 tonnes of carbon emissions annually, representing approximately 3% of our total footprint.

PBT Partnerships

PBT's Contribution to a Fantastic Community Event.

We're proud to have played a part in supporting Andrew from Prime Panel in his incredible Christmas Eve event. With over 10,000 people attending surpassing last year's numbers, it was a night to remember! Andrew hosted a sausage sizzle with a gold coin donation, raising over \$3,000 for the Nelson Volunteer Fire Service.



Just Zilch: Local Foodbank.

We're proud to support Just Zilch, a local food bank making a difference in our community. As part of our partnership, we collect donations from Foodstuffs and Countdown Distribution Centre's and provide storage for these vital supplies.

[Learn More](#)

Whether it be Transport, Containers or Logistics
PBT has you covered.

[Start your journey today](#)